

Preparing your Domain to transfer from Joker

Getting Started

Before you can transfer a domain:

- **Confirm** your administration email address in the domain registry records.
- **Disable** domain privacy. If the privacy service forwards incoming email, check the 'forward to' contact email address for accuracy.
- **Verify** that the domain is unlocked.
- **Obtain** the domain's transfer authorization code (also referred to as an EPP or auth code).

Note: Registrar rules vary. Your domain may not be transferable within 60 to 120 days of registration, a previous transfer, or renewal.

Your account

- Go to: joker.com
- You will need your account login email and password.
- If you do not have your account details, you will need to contact Joker.com. Their Support contact page is on their website.

Step 1: Login to your account.

Domain Name Registration at Joker.com, Easy to use Control Panel and Reseller API Interface - Microsoft Internet Explor...

http://joker.com/

Domain Name Registration at Joker.com, Easy to use ...

Joker.com | New customer registration | Price list | Resellers | Support

.me
USD 17.94 / EUR 12.00 / GBP 10.72
(reseller price for 1 year, 1 USD = 0.67 EUR = 0.60 GBP)
check our [price list](#) for details

Whois Search Other languages:

Home
Register Domains
Renew Domains
Domain Transfer
.eu registrar IDN .eu-Domains
Service zone
Price List
Resellers
Support/Contact
FAQ/Help

Domain names made easy for \$7.40 and less
\$7 year
There is nothing easier than registering a domain with Joker.com. You get instant access and full control over your domains. No additional costs - no hidden charges.

Becoming a reseller - domains for \$4.44 and less
\$4 year
Every reseller gets access to a variety of free, ready to use tools for registering and managing domains. We provide an email gateway, HTTP API and Web interfaces.

Get your Domain Name

www. .com

- Great prices
- Free URL forwarding
- Free mail forwarding
- Free Dynamic DNS
- Free domain locking
- Full featured domain and DNS management

ICANN fee is included in all prices - there are no hidden costs.

.com/.net Domains - USD 6 / 3.60 for the first year
\$6 year
Get your .com/.net domain now for only USD 6 (Resellers down to 3.60) for the first year.
.com net

valid until 11/30/09 for new registrations only.

.bz Domains - USD 10 / 6.00 for the first year
\$10 year
Get your .bz domain now for only USD 10 (Resellers down to 6.00) for the first year.
.bz

valid until 12/31/09 for new registrations only.

News

Login Email

Login Password

[forgot your password?](#)

Step 2: Click the domain settings icon next to your domain name to be transferred.



[Service zone](#) | [FAQ](#) | [Support](#) | [sign out](#)

.tel

USD 9.60 / EUR 6.42 / GBP 5.74
(reseller price for 1 year, 1 USD = 0.67 EUR = 0.60 GBP)
[check our price list](#) for details

Whois Search Other languages:  logged in as: mail@registrarresearch.info

[Home](#)
[Register Domains](#)
[Renew Domains](#)
[Domain Transfer](#)
.eu
registrar **IDN .eu-Domains**
[Service zone](#)
[Price List](#)
[Resellers](#)
[Support/Contact](#)
[FAQ/Help](#)

Get your Domain Name

www. .com

- Great prices
- Free URL forwarding
- Free mail forwarding
- Free Dynamic DNS
- Free domain locking
- Full featured domain and DNS management

ICANN fee is included in all prices - there are no hidden costs.

» Quickly administer any of your domains (also applicable for partial sets i.e. 'a*' or '*.info'):

www.


» You have 1 domain(s).


Domain		Expiration
angermanagementcobra.com		2010-11-06

» Currently 0 domain(s) are expiring.


» Latest news:


Step 3: Confirm your email address in the **Domain Owner** section. If you need to change it, click **Email Change**. If your email address is correct, skip to step 12.

[Go](#) Other languages:  logged in as: mail@registrarresearch.info

Modify Domain 

Here you have an overview of domain **angermanagementcobra.com**. You can view summarized information, renew the domain, edit or replace the domain contacts including owner, owner address and owner email change, reconfigure the domain nameservers.
This domain can be administered fully or partially by: **mail@registrarresearch.info**.

Domain Information 

Domain: angermanagementcobra.com
Registrar: JOKER.COM
Domain status: lock
Protection: 
Your domain is secured. Read more about domain protection [\[here\]](#).

Domain Owner

Name: Bob Smith [Owner Change](#)
Organization: Smith Inc.
Address: 111 Avenue Rd.
Postal code/City: M1M0M0 Toronto [Address Change](#)
State: --
Country: CA
Email: **mail@registrarresearch.info** [Email Change](#)

Domain Contacts [Use this setting for other domains](#)

Administrative: CCOM-14 [Replace](#) [Edit](#)
Technical: CCOM-14 [Replace](#) [Edit](#)
Billing: CCOM-14 [Replace](#) [Edit](#)

Step 3a: Update Your Email Address. If your email address is correct, skip to **Step 12**.

If you need to update your account email address, follow **Steps 4 to 11**.

All changes to the owner email contact require acceptance of confirmation links sent to both the old and updated owner contact email address. The account update is processed immediately if you confirm the link sent to both accounts.

If the confirmation link is accepted by only the new owner email address, it is processed after 5 days. If you do not confirm the link sent to the new owner within 5 days, the account update is cancelled. All changes will be void.

Step 4: Click next.

Change of Owner Email Address

During this procedure, Joker.com will send acknowledge-emails to the following administrative email addresses:

- to the email address of the **owner contact** according to the current whois data
- to the new email address of the **owner contact** (next form)

Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.

< back

next >

Step 5: Enter your new email address and click next.

Change of Owner Email

Please enter a valid email address:

change to this email:

mail@registrarresearch.info

< back

next >

Step 6: An email confirmation request is sent to both your new and old email owner addresses. Click **back** and log out of your Joker.com account.

Change of Owner Email - Confirmation

1. Your request for **angermanagementcobra.com** has been submitted to Joker.com. The Tracking-ID of this request is **16461958**.
2. Joker.com has sent acknowledge-emails to the following administrative email addresses:
 - address of the **owner contact** according to the current whois data
 - address of the **new to-be-created owner contact**Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.
3. Within the next 5 days Joker.com needs at least
 - the **positive** answer from the new (changed) email address of the owner contact (see 2.)If Joker.com is receiving **2** positive answers, the email change will be processed **immediately**, otherwise the change will take place **after 5 days**.
4. The process will be cancelled if
 - Joker.com is receiving **one or more** negative answers
 - Joker.com is **missing** the answer from the **new** email address of the owner contact within the next 5 days

[< back](#)

Step 7: Log into your old owner contact email account and click on the confirmation link.

Subject: Notification of owner-email-change for [angermanagementcobra.com]
From: Ownerchange-System at Joker.com <OCResponse@joker.com>
Reply-To: Ownerchange-System at Joker.com <OCResponse@joker.com>
Date: 6:46 PM
To: mail@registrarresearch.info

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Hello from Joker.com

Someone with access to the owner's account of the domain
- --domain--
angermanagementcobra.com
- --domain--
has requested to change the email of the owner of this domain
to the following value:
[email:mail@registrarresearch.info](mailto:mail@registrarresearch.info)

Due to the fact that this request has been performed using the owner's
account with Joker.com we simply ask you to visit the following website
to vote for this ownership:

<https://joker.com/oc/ocack link/f594f2> [9ee](#)

As an alternative method you may answer this email:

If you DO agree in this change you must
REPLY TO THIS MAIL during the next five (5) calendar days by
sending this mail back to us (Ownerchange-System at Joker.com <OCResponse@joker.com>)
(in most email client programs this
can be performed by simply pressing the "reply" button). Do not
change anything in this mail, just send this mail back to
Ownerchange-System at Joker.com <OCResponse@joker.com>

If you DO NOT AGREE in this change, you must reply to this mail, having
the "AGREE:NO" line marked with "(X)" (please see below).

Step 8: Select **Yes, I confirm this request**, and then click **next**.

Please confirm your request for angermanagementcobra.com

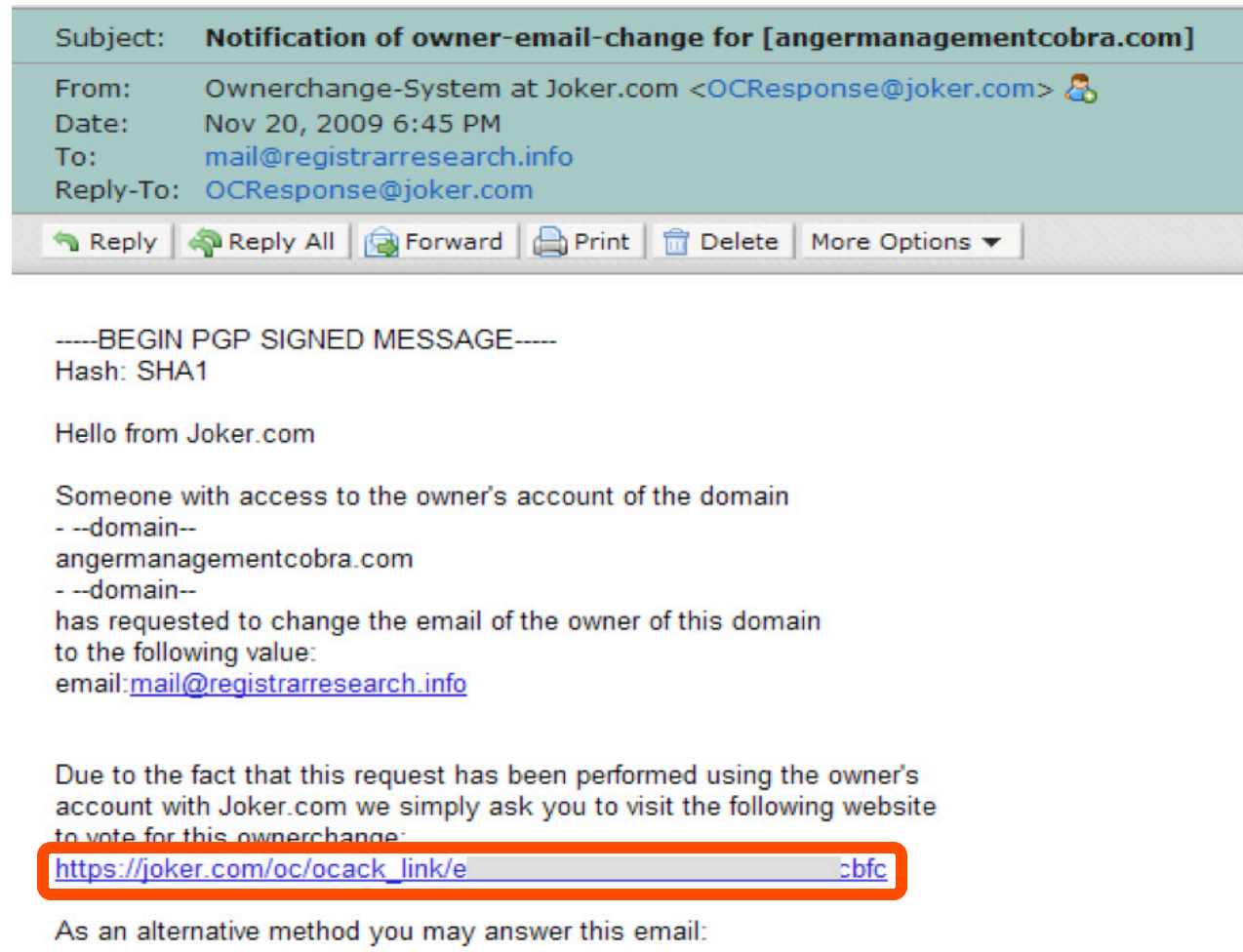
Please say "yes", if you want to change the owner of domain or "no" if you do not.

☒ Yes, I confirm this request

☐ No, I do not confirm this request

next >

Step 9: Log into your new owner contact email account and click the confirmation link.



Step 10: Select **Yes, I confirm this request**, and then click **next**.

Please confirm your request for **angermanagementcobra.com**

Please say "yes", if you want to change the owner of domain or "no" if you do not.

- ☒ Yes, I confirm this request
- ☐ No, I do not confirm this request

next >

Step 10a: Your changes are accepted. Both accounts are voted "Yes" now.

Request completed

The vote received was '**YES**'. Thank you for using our services.

Step 11: If you are unable to log in with the new email address and your password, use the “**forgot your password?**” link to make changes.



The screenshot shows the Joker.com website interface. The top navigation bar includes the Joker.com logo and a link for new customers. The main content area features a 'Whois Search' bar, a 'Domain names made easy for \$7.40 and less' banner, and a 'Get your Domain Name' section. The left sidebar contains links for Home, Register Domains, Renew Domains, Domain Transfer, .eu registrar, IDN .eu-Domains, Service zone, Price List, Resellers, Support/Contact, and FAQ/Help. The login section on the left includes fields for Login Email (mail@registrarresearch.) and Login Password (masked with dots). A red circle highlights the 'forgot your password?' link below the password field. A 'Create Account' button is also visible. The right sidebar contains a 'Domain names made easy for \$7.40 and less' banner, a 'Get your Domain Name' section with a search bar, and a '.com/.net Domains - USD 6 / 3.60 for the first year' banner. The bottom of the page shows a 'News' section.

Joker.com | New customer

USD 17.90 / EUR 17.90
(reseller price for 1 year, 1 US\$)
[check our price](#)

Whois Search Other languages:

Home
Register Domains
Renew Domains
Domain Transfer
.eu registrar IDN .eu-Domains
Service zone
Price List
Resellers
Support/Contact
FAQ/Help

Login Email

Login Password

[forgot your password?](#)

Domain names made easy for \$7.40 and less

\$7 year
There is nothing easier than registering a domain with Joker.com. You get instant access and full control over your domains. No additional costs - no hidden charges.

Get your Domain Name

www. .com

ICANN fee is included in all prices


.com/.net Domains - USD 6 / 3.60 for the first year


\$6 year
Get your .com/.net domain now for only USD 6 (Resellers down to 3.60) for the first year.

valid until 11/30/09 for new registrations only.

News


Step 11a: Your domain owner email change is completed.

[Go](#) Other languages:  logged in as: mail@registrarresearch.info

Modify Domain 

Here you have an overview of domain **angermanagementcobra.com**. You can view summarized information, renew the domain, edit or replace the domain contacts including owner, owner address and owner email change, reconfigure the domain nameservers.


This domain can be administered fully or partially by: **mail@registrarresearch.info**.

Domain Information 

Domain: angermanagementcobra.com

Registrar: JOKER.COM

Domain status: lock

Protection: 

Your domain is secured. Read more about domain protection [\[here\]](#).

Domain Owner

Name: Bob Smith [Owner Change](#)

Organization: Smith Inc.

Address: 111 Avenue Rd.

Postal code/City: M1M0M0 Toronto [Address Change](#)

State: --

Country: CA

Email: **mail@registrarresearch.info** [Email Change](#)

Domain Contacts [Use this setting for other domains](#)

Administrative: CCOM-1498099 [Replace](#) [Edit](#)

Technical: CCOM-1498099 [Replace](#) [Edit](#)

Billing: CCOM-1498099 [Replace](#) [Edit](#)

Step 12: Under **Utilities** section, click **Switch off domain protection**.

Domain Contacts		Use this setting for other domains	
Administrative:	CCOM-1498099	Replace	Edit
Technical:	CCOM-1498099	Replace	Edit
Billing:	CCOM-1498099	Replace	Edit

Nameservers		Use this setting for other domains
You are using Joker.com default nameservers.		
Nameserver 1	a.ns.joker.com	Change
Nameserver 2	b.ns.joker.com	
Nameserver 3	c.ns.joker.com	

Additional Domain WHOIS Information			
created on:	2009-11-06 19:02:56	by:	n/a
modified on:	2009-11-06 19:02:56	by:	n/a
db-updated:	n/a		
expires:	2010-11-06 18:02:56	Renew	1 Year ▼

Utilities
» Initiate an Authorization ID request
» Switch off domain protection

Hints
<ul style="list-style-type: none">• As some of your changes could take a lot of time, it could happen that they are not visible immediately. In this case, use the "Refresh" button to get the up-to-date status.• If some options are not available, it is possibly due to the fact that you are not logged in with an appropriate account and therefore do not have the permissions to change the data.

Step 13: Click Unprotect Domain.

Switch off domain protection

The protection of a domain name ("domain locking") provides an additional layer of security against unauthorized domain manipulation. It also prevents from fraudulent transfers.

This feature keeps you safe from the notorious people known as domain hijackers. They often spot nice domain names to generate profit from them.

Please be aware, that with removing the protection of the domain, an incoming transfer request will be processed.

[< back](#)[Unprotect Domain](#)

Step 14: Click **back**. Your domain is unlocked.

The processing takes several seconds. You can see the current state of your domain(s) by pressing the "Refresh" button at the bottom of the summary page.

< back

Step 15: Obtaining the Auth code. Click **Initiate an Authorization ID request**.

Additional Domain WHOIS Information		
created on:	2009-11-06 19:02:56	by: n/a
modified on:	2009-11-06 19:02:56	by: n/a
db-updated:	n/a	
expires:	2010-11-06 18:02:56	<input type="button" value="Renew"/> 1 Year <input type="button" value="v"/>

Utilities
» Initiate an Authorization ID request

Hints
<ul style="list-style-type: none">• As some of your changes could take a lot of time, it could happen that they are not visible immediately. In this case, use the "Refresh" button to get the up-to-date status.• If some options are not available, it is possibly due to the fact that you are not logged in with an appropriate account and therefore do not have the permissions to change the data.

Step 16: Click Send Auth-ID.

Initiate an Authorization ID request

AUTH-ID - also called "AUTH-CODE", "AUTH-INFO" or "Domain Password" - is a feature used for many domains* to authorize transfers. When a transfer is initiated, the user has to provide a valid **Auth-ID** to prove ownership of this domain.

By pressing "Send Auth-ID" you (resp. owner-, admin- and billing contact) will get an email with an **Auth-ID** for the current domain.

Please keep in mind that every request for an **Auth-ID** generates a new value for it. This means that if you consecutively request two times an **Auth-ID**, you will get two emails and only the second **Auth-ID** is the current one.

Send Auth-ID

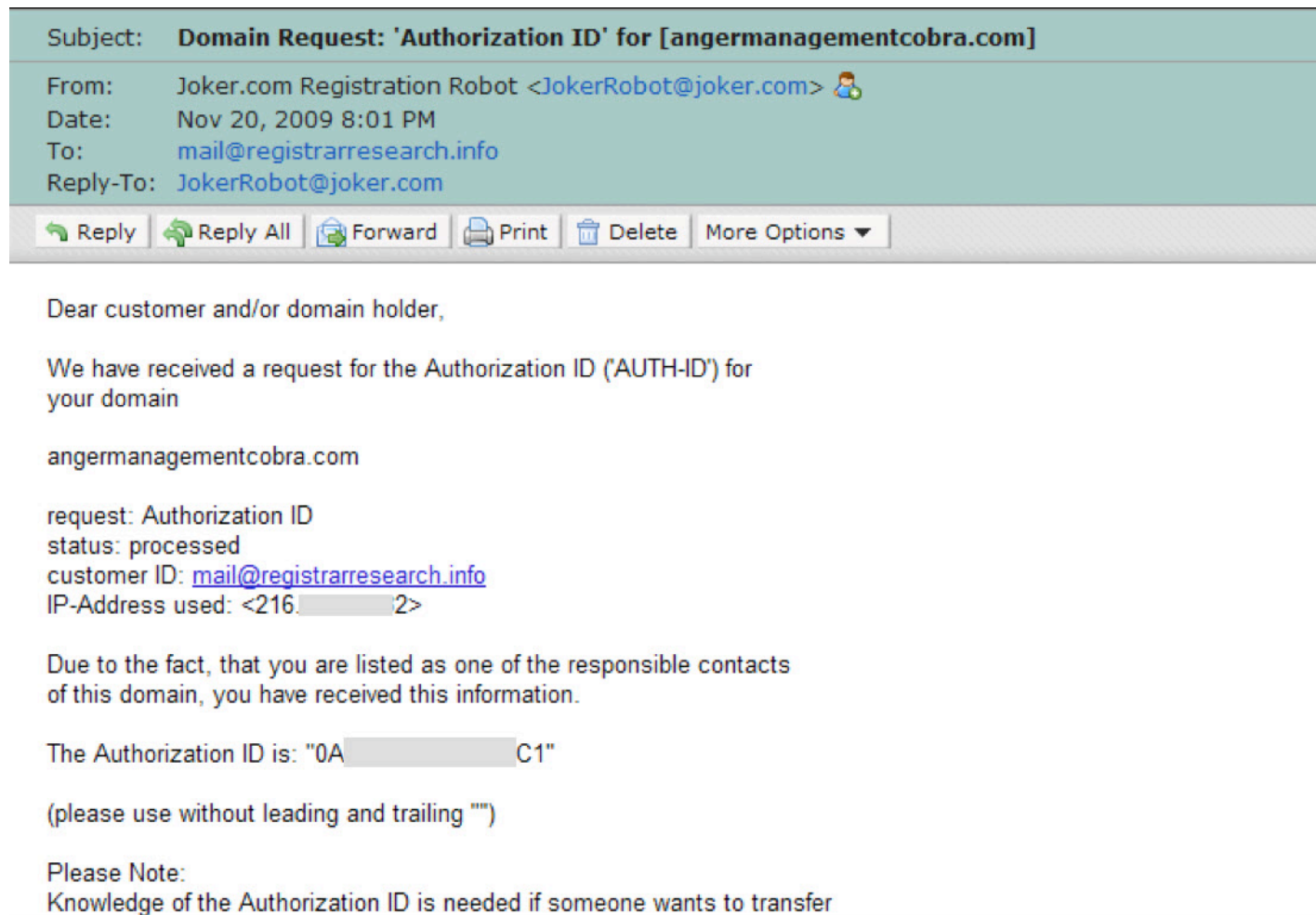
*) Currently AUTH-ID for .eu domains is not supported .

Step 17: Click **back**. The authorization code will be sent to your email address.

Your request has been sent. Please check your mailbox! Emails were sent to the owner, administrative and billing contact(s) : mail@registrarresearch.info.

[< back](#)

Step 18: Check your email account for the joker.com domain transfer authorization code.



You are now ready to transfer your domain.