Preparing your Domain to transfer from Joker

Getting Started

Before you can transfer a domain:

- **Confirm** your administration email address in the domain registry records.

- **Disable** domain privacy. If the privacy service forwards incoming email, check the 'forward to' contact email address for accuracy.

- **Verify** that the domain is unlocked.

- **Obtain** the domain's transfer authorization code (also referred to as an EPP or auth code).

   Note: Registrar rules vary. Your domain may not be transferable within 60 to 120 days of registration, a previous transfer, or renewal.

Your account

- Go to: joker.com

- You will need your account login email and password.

- If you do not have your account details, you will need to contact Joker.com. Their Support contact page is on their website.

Step 1: Login to your account.

Step 2: Click the domain settings icon next to your domain name to be transferred.

Step 3: Confirm your email address in the **Domain Owner** section. If you need to change it, click **Email Change**. If your email address is correct, skip to step 12.

Step 3a: Update Your Email Address. If your email address is correct, skip to **Step 12**.

If you need to update your account email address, follow **Steps 4 to 11**.

All changes to the owner email contact require acceptance of confirmation links sent to both the old and updated owner contact email address. The account update is processed immediately if you confirm the link sent to both accounts.

If the confirmation link is accepted by only the new owner email address, it is processed after 5 days. If you do not confirm the link sent to the new owner within 5 days, the account update is cancelled. All changes will be void.

Step 4: Click **next**.

Change of Owner Email Address

During this procedure, Joker.com will send acknowledge-emails to the following administrative email addresses:

- to the email address of the **owner contact** according to the current whois data
- to the new email address of the **owner contact** (next form)

Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.

< back   next >

Step 5: Enter your new email address and click next.

Change of Owner Email

Please enter a valid email address:

change to this email: mail@registrarresearch.info

< back   next >

Step 6: An email confirmation request is sent to both your new and old email owner addresses. Click **back** and log out of your Joker.com account.

Change of Owner Email - Confirmation

1. Your request for **angermanagementcobra.com** has been submitted to Joker.com. The Tracking-ID of this request is **16461958**.

2. Joker.com has sent acknowledge-emails to the following administrative email addresses:
   - address of the **owner contact** according to the current whois data
   - address of the **new to-be-created owner contact**

   Those acknowledge-emails ask for confirmation of this procedure. Joker.com will wait for 5 days for these confirmations.

3. Within the next 5 days Joker.com needs at least
   - the **positive** answer from the new (changed) email address of the owner contact (see 2.)

   If Joker.com is receiving **2** positive answers, the email change will be processed **immediately**, otherwise the change will take place **after 5 days**.

4. The process will be cancelled if
   - Joker.com is receiving **one or more** negative answers
   - Joker.com is **missing** the answer from the **new** email address of the owner contact within the next 5 days

< back

Step 7: Log into your old owner contact email account and click on the confirmation link.

Step 8: Select **Yes, I confirm this request**, and then click **next**.

Please confirm your request for angermanagementcobra.com

Please say "yes", if you want to change the owner of domain or "no" if you do not.

- ⊙ Yes, I confirm this request
- ○ No, I do not confirm this request

next >

Step 9: Log into your new owner contact email account and click the confirmation link.

Subject: **Notification of owner-email-change for [angermanagementcobra.com]**

From: Ownerchange-System at Joker.com <OCResponse@joker.com>
Date: Nov 20, 2009 6:45 PM
To: mail@registrarresearch.info
Reply-To: OCResponse@joker.com

Reply | Reply All | Forward | Print | Delete | More Options ▼

-----BEGIN PGP SIGNED MESSAGE-----
Hash: SHA1

Hello from Joker.com

Someone with access to the owner's account of the domain
- --domain--
angermanagementcobra.com
- --domain--
has requested to change the email of the owner of this domain
to the following value:
email:mail@registrarresearch.info

Due to the fact that this request has been performed using the owner's
account with Joker.com we simply ask you to visit the following website
to vote for this ownerchange:
https://joker.com/oc/ocack_link/e   bfc

As an alternative method you may answer this email:

Step 10: Select **Yes, I confirm this request**, and then click **next**.

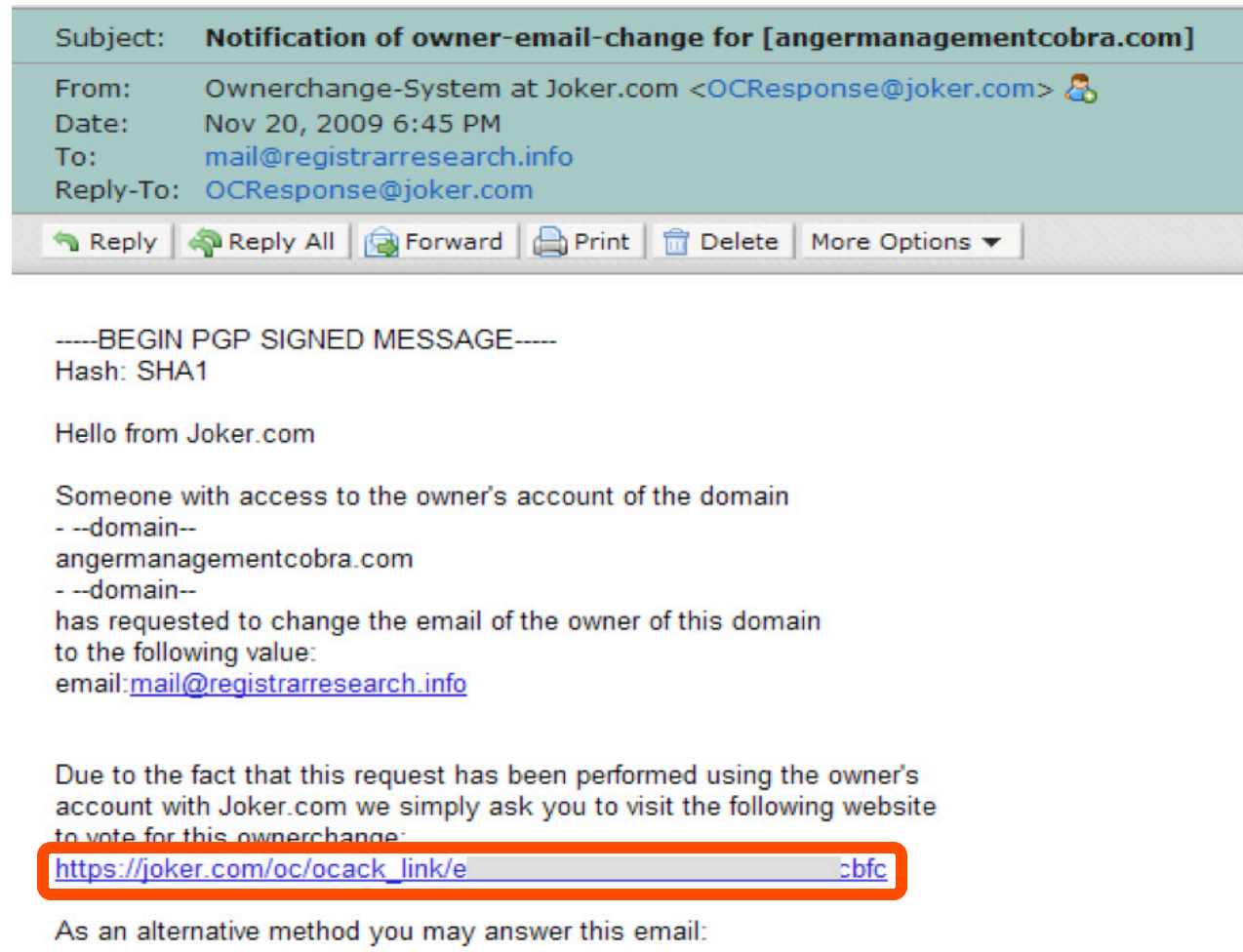**Please confirm your request for angermanagementcobra.com**

Please say "yes", if you want to change the owner of domain or "no" if you do not.

- ● Yes, I confirm this request
- ○ No, I do not confirm this request

[next >]

Step 10a: Your changes are accepted. Both accounts are voted "Yes" now.

Request completed

The vote received was **'YES'**. Thank you for using our services.

Step 11: If you are unable to log in with the new email address and your password, use the "**forgot your password?**" link to make changes.

Step 11a: Your domain owner email change is completed.

Step 12: Under **Utilities** section, click **Switch off domain protection.**

Domain Contacts		Use this setting for other domains
Administrative:	CCOM-1498099	Replace	Edit
Technical:	CCOM-1498099	Replace	Edit
Billing:	CCOM-1498099	Replace	Edit

Nameservers   Use this setting for other domains

You are using **Joker.com** default nameservers.

Nameserver 1	a.ns.joker.com	🔍	
Nameserver 2	b.ns.joker.com	🔍	Change
Nameserver 3	c.ns.joker.com	🔍	

Additional Domain WHOIS Information

created on:	2009-11-06 19:02:56	by: n/a
modified on:	2009-11-06 19:02:56	by: n/a
db-updated:	n/a	
expires:	2010-11-06 18:02:56	Renew 1 Year ▾

Utilities

» Initiate an Authorization ID request

» Switch off domain protection

Hints

- As some of your changes could take a lot of time, it could happen that they are not visible immediately. In this case, use the "Refresh" button to get the **up-to-date** status.
- If some options are **not** available, it is possibly due to the fact that you are **not** logged in with an appropriate account and therefore **do not** have the permissions to change the data.

< back   Refresh

Step 13: Click **Unprotect Domain**.

Switch off domain protection

The protection of a domain name ("domain locking") provides an additional layer of security against unauthorized domain manipulation. It also prevents from fraudulent transfers.
This feature keeps you safe from the notorious people known as domain hijackers. They often spot nice domain names to generate profit from them.

Please be aware, that with removing the protection of the domain, an incoming transfer request will be processed.

< back | Unprotect Domain

Step 14: Click **back**. Your domain is unlocked.

The processing takes several seconds. You can see the current state of your domain(s) by pressing the "Refresh" button at the bottom of the summary page.

< back

Step 15: Obtaining the Auth code. Click **Initiate an Authorization ID request.**

Additional Domain WHOIS Information

created on:	2009-11-06 19:02:56	by:	n/a
modified on:	2009-11-06 19:02:56	by:	n/a
db-updated:	n/a		
expires:	2010-11-06 18:02:56	Renew	1 Year

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- As some of your changes could take a lot of time, it could happen that they are not visible immediately. In this case, use the "Refresh" button to get the **up-to-date** status.
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< back   Refresh

Step 16: Click **Send Auth-ID**.

Initiate an Authorization ID request

AUTH-ID - also called "AUTH-CODE", "AUTH-INFO" or "Domain Password" - is a feature used for many domains[*] to authorize transfers. When a transfer is initiated, the user has to provide a valid **Auth-ID** to prove ownership of this domain.
By pressing "Send Auth-ID" you (resp. owner-, admin- and billing contact) will get an email with an **Auth-ID** for the current domain.
Please keep in mind that every request for an **Auth-ID** generates a new value for it. This means that if you consecutively request two times an **Auth-ID**, you will get two emails and only the second **Auth-ID** is the current one.
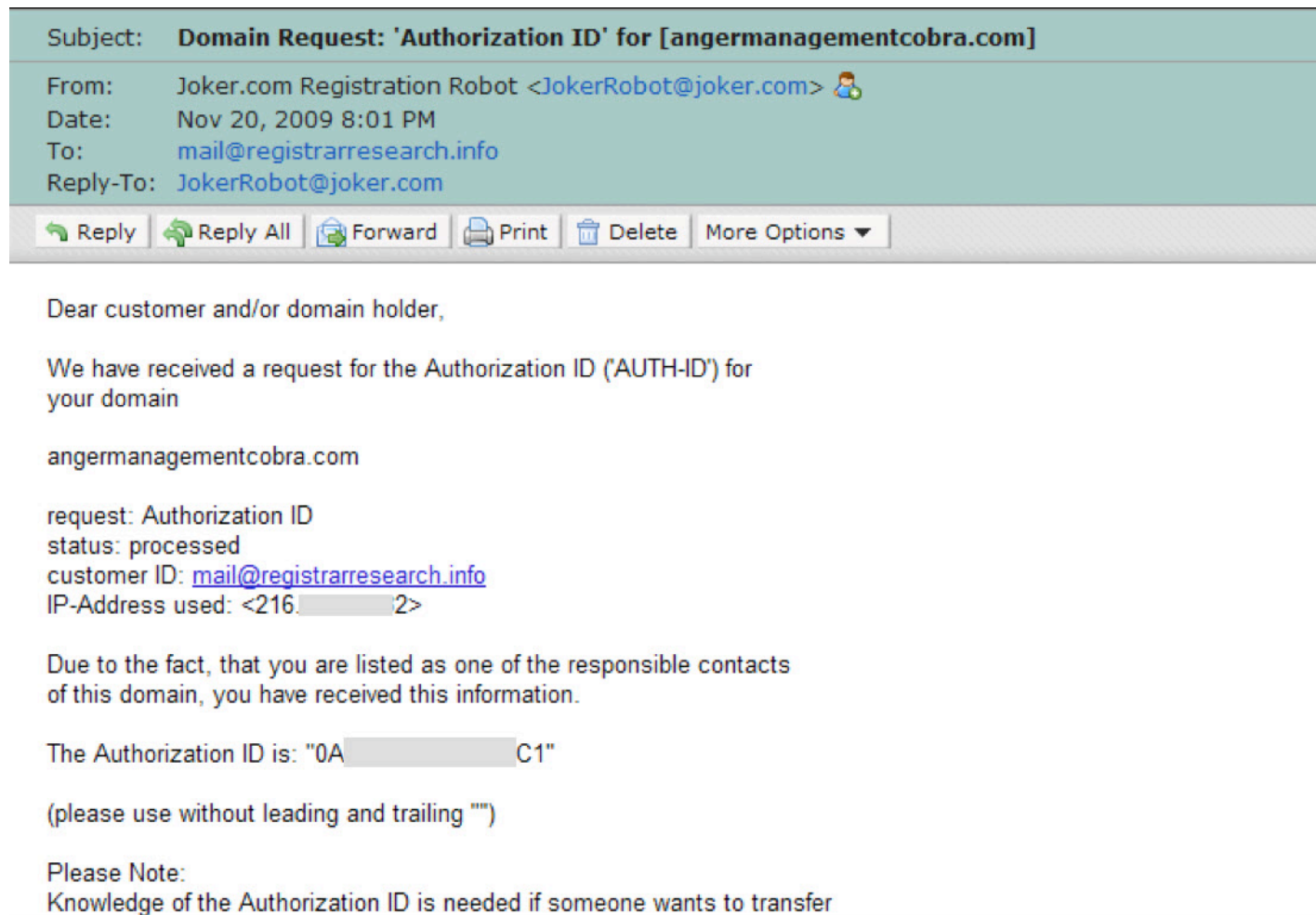
Send Auth-ID

[*] Currently AUTH-ID for .eu domains is not supported .

Step 17: Click **back**. The authorization code will be sent to your email address.

Your request has been sent. Please check your mailbox! Emails were sent to the owner, administrative and billing contact(s) : mail@registrarresearch.info.

< back

Step 18: Check your email account for the joker.com domain transfer authorization code.

Subject: **Domain Request: 'Authorization ID' for [angermanagementcobra.com]**

From: Joker.com Registration Robot <JokerRobot@joker.com>
Date: Nov 20, 2009 8:01 PM
To: mail@registrarresearch.info
Reply-To: JokerRobot@joker.com

Reply   Reply All   Forward   Print   Delete   More Options ▼

Dear customer and/or domain holder,

We have received a request for the Authorization ID ('AUTH-ID') for your domain

angermanagementcobra.com

request: Authorization ID
status: processed
customer ID: mail@registrarresearch.info
IP-Address used: <216._____:2>

Due to the fact, that you are listed as one of the responsible contacts of this domain, you have received this information.

The Authorization ID is: "0A_____C1"

(please use without leading and trailing "")

Please Note:
Knowledge of the Authorization ID is needed if someone wants to transfer

You are now ready to transfer your domain.