

Preparing your Domain to transfer from Namecat

Getting Started

Before you can transfer a domain:

- **Confirm** your administration email address in the domain registry records.
- **Disable** domain privacy. If the privacy service forwards incoming email, check the 'forward to' contact email address for accuracy.
- **Verify** that the domain is unlocked.
- **Obtain** the domain's transfer authorization code (also referred to as an EPP or auth code).



Note: Registrar rules vary. Your domain may not be transferable within 60 to 120 days of registration, a previous transfer, or renewal.


Your account

- Go to: namecat.com
- You will need your customer number or login name and password.
- If you do not have your account details, you will need to contact Namecat. Their support number is on their website.

Step 1: Login to your account with your user ID and password.

Support:(480) 624-2500

Welcome Michael! [Log out](#) | [Account Manager](#) | [Change Password](#) USD  

[Home](#) · [ICANN](#) · [My Account](#) · [What's New](#) · [FAQ](#) [Start Domain Search](#) 

[Domain Names](#) | [Web Hosting](#) | [SSL Certificates](#) | [Email Accounts](#) | [Marketing Tools](#) | [Build a Website](#)

[Manage](#) [Renew](#) [Upgrade](#)

MY PRODUCTS

[Show All My Products](#) ▶

MY ACCOUNT

MY RENEWALS & UPGRADES

SUPPORT

Telephone Support & Sales
Est. Wait Time: 4 minutes.
24x7 Technical Support
U.S. (480) 624-2500
24x7 Billing Support
U.S. (480) 624-2515
Email Support
Est. Wait Time: 3 hours.
[Access Email Support System](#)
Online Help
[Visit the Help Center](#)

MY EMAIL ACCOUNT

Please log in to continue


Customer # or Login Name:

Password:

[Secure Login](#)

- I need to [setup a new account](#).
- Help me [retrieve my password](#).

Buyer Profile
Create a Buyer Profile to use for all upcoming purchases. It's a safe, easy way to store payment information, product preferences and recently viewed items. Login now to set up your profile!

Store Home | [Catalog](#) | [Shopping Cart](#) | [My Account](#) | [Frequently Asked Questions](#) | [Support](#) | [Whois](#) | [What's New](#) | [Legal Agreements](#) | [Bookmark This Site](#) [Now Pay with](#) 

Step 2: Click Domain Manager. (This will open in a new window.)

The screenshot shows a web hosting control panel with a green navigation bar at the top containing tabs for Domain Names, Web Hosting, SSL Certificates, Email Accounts, Marketing Tools, and Build a Website. A sidebar on the left lists various services, with 'Domain Manager' highlighted in an orange box. The main content area displays the user's name 'BOB SMITH', account details, and an 'Account Alerts' section. Below this is a 'DOMAINS' section with a search bar and a table of domain information.

Navigation Tabs: Domain Names, Web Hosting, SSL Certificates, Email Accounts, Marketing Tools, Build a Website

Sidebar Menu: Manage, Renew, Upgrade, MY PRODUCTS (Domains, Domain Manager), Free Products, MY ACCOUNT, MY RENEWALS & UPGRADES, SUPPORT (Telephone Support & Sales, 24x7 Technical Support, 24x7 Billing Support, Email Support), Access Email Support System, Online Help, MY EMAIL ACCOUNT, RECOMMENDED PRODUCTS (Web Site Hosting, Email, Search Engine Visibility, Quick Shopping Cart®)

Account Information: BOB SMITH, Customer Number: 84654321, PIN: ****, Update Security Settings, Contact Support

Account Alerts: You have no alerts at this time.

DOMAINS Section: View Domain Manager, Search Domains: [Enter Domain Name] GO!

Domain Name	Expires	Domain Features
BOBSMITHSMILES1.COM	3/30/2011	[Advanced Details] [Icons]

PRODUCTS Section: Domains, Accounts: 1

RECENT ORDERS Section: View Order History

Step 3a: Select the check box next to your domain name to be transferred. You can also double-click on the domain.

NameCat.com My Account > DOMAINMANAGER Welcome: bob... Log Out My Account Storefront Register Domains Feedback

Domains Buy/Sell Tools Help

Domains

★ New! Protect Your Domain Name [See More ...](#)

Organize History Search

Organize Locking Cash in Upgrade Renew Forward Contact Nameservers Account Change Delete Selected Print List

1 Domains (0 Selected)

<input checked="" type="checkbox"/>	Domain Name	Expires	Status	Features
<input type="checkbox"/>	BOBSMITHSMILES1.COM	3/30/2011	Active	

Step 3b: The Domain Manager panel has all the sections you need to complete the next steps.

NameCat.com My Account > **DOMAINMANAGER** Welcome: bob... Log Out My Account Storefront

Domains Buy/Sell Tools Help Register Domains Feedback

Back BOBSMITHSMILES1.COM Go

Organize Locking Cash in Upgrade Renew Forward Contact Nameservers Account Change Delete Selected

Domain Information

Registered: 3/30/2010

Locked: Locked [Manage](#)

Expires On: 3/30/2011 [Renew Now](#)

Auto Renew: On [Manage](#)

Status: Active [Refresh Page](#)

Authorization Code: [Send by Email](#)

Forwarding: Off [Manage](#)

Domain Enhancements

Privacy: Off [Learn More/Add](#)

Domain Ownership Protection: Off [Learn More/Add](#)

Certified Domain: No certification. [Learn More/Add](#)

Domain Appraisals: No appraisals. [Learn More/Add](#)

Business Registration: Off [Learn More/Add](#)

Related Products

Hosting: Not hosted here. [Learn More/Add](#)

Email Accounts: No email accounts. [Manage](#)

Domain Starter Page: No starter page. [Manage](#)

Domain Bundle: Options available [Learn More/Add](#)

Nameservers

Nameservers: (Last Update 3/30/2010)
NS25.DOMAINCONTROL.COM [Manage](#)
NS26.DOMAINCONTROL.COM

Total DNS

Total DNS: (Available)

ARRecord	@	68.178.232.99
CNAME	www	@
CNAME	mobilemail	mobilemail-v01.prod.mesa1.secureserver.net
CNAME	pda	mobilemail-v01.prod.mesa1.secureserver.net
MX	@	smtp.secureserver.net
MX	@	mailstore1.secureserver.net

TLD Specific

Not Applicable

Step 4: Change the **Lock** Status to “Unlocked”. Under the **Domain Information**, click **Manage** next to **Locked**.

Domain Information

Registered: 3/30/2010

Locked: Locked

[Manage](#)

Expires On: 3/30/2011

[Renew Now](#)

Auto Renew: On

[Manage](#)

Status: Active

[Refresh Page](#)

Authorization Code:

[Send by Email](#)

Forwarding: Off

[Manage](#)

Step 5: Deselect the check box **Lock domains**, and then click **OK**.

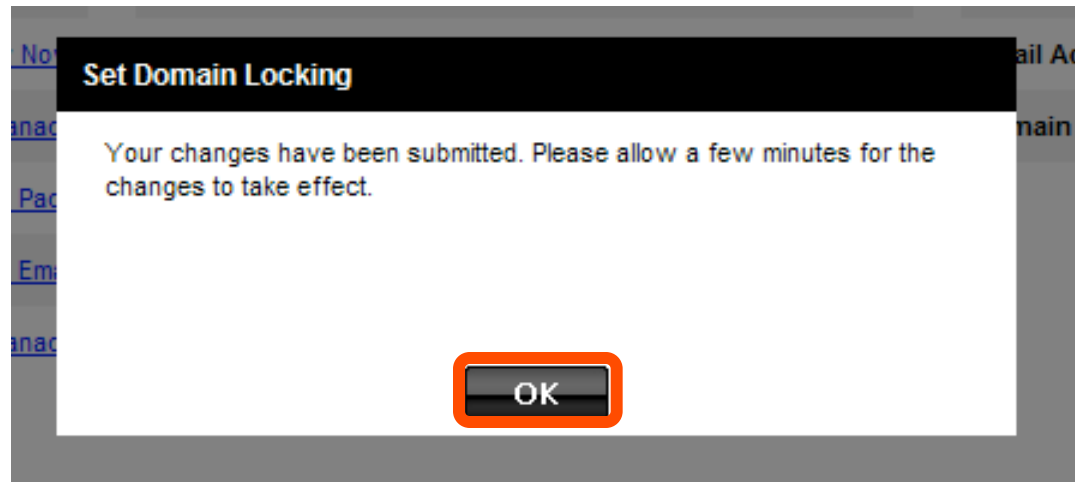
Set Domain Locking

Locking prevents unauthorized domain changes, including transfer to another registrar.

Lock domains

OK [Cancel](#)

Step 6: A second confirmation screen will appear. Click **OK**.



Step 7: Refresh the browser window to **verify** that your domain is listed as unlocked.

Domain Information

Registered: 3/30/2010

Locked: Unlocked

[Manage](#)

Expires On: 3/30/2011

[Renew Now](#)

Auto Renew: On

[Manage](#)

Status: Active

[Refresh Page](#)

Authorization Code:

[Send by Email](#)

Forwarding: Off

[Manage](#)

Step 8: Under **Domain Enhancements**: Check that **Privacy** is set to **Off**. If not, click **Manage** next to **Privacy**.

Domain Enhancements

Privacy: On

[Learn More/Add](#)

Domain Ownership Protection: Off

[Learn More/Add](#)

Certified Domain: No certification.

[Learn More/Add](#)

Domain Appraisals: No appraisals.

[Learn More/Add](#)

Business Registration: Off

[Learn More/Add](#)

Step 9: Update your email address. A **Domains By Proxy** login screen will pop up in a new window. Log in with your **Domains By Proxy** login and password.

https://idp.domainsbyproxy.com/?SPKey=SPDBP03&prog_id=&myaurl=%2flogin.aspx - My Account Login - Micr...

Domains BY PROXY
PRIVATE REGISTRATIONS®

Your identity is nobody's business but Ours®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES

My Account

Please login to your account in order to:

- Review and manage your private domain names;
- Review and manage your email forwarding preferences;
- View email messages from Domains By Proxy®; and
- Obtain an authorization letter in connection with a secure or digital certificate, merchant account or other business matter.

Customer # or Login Name:

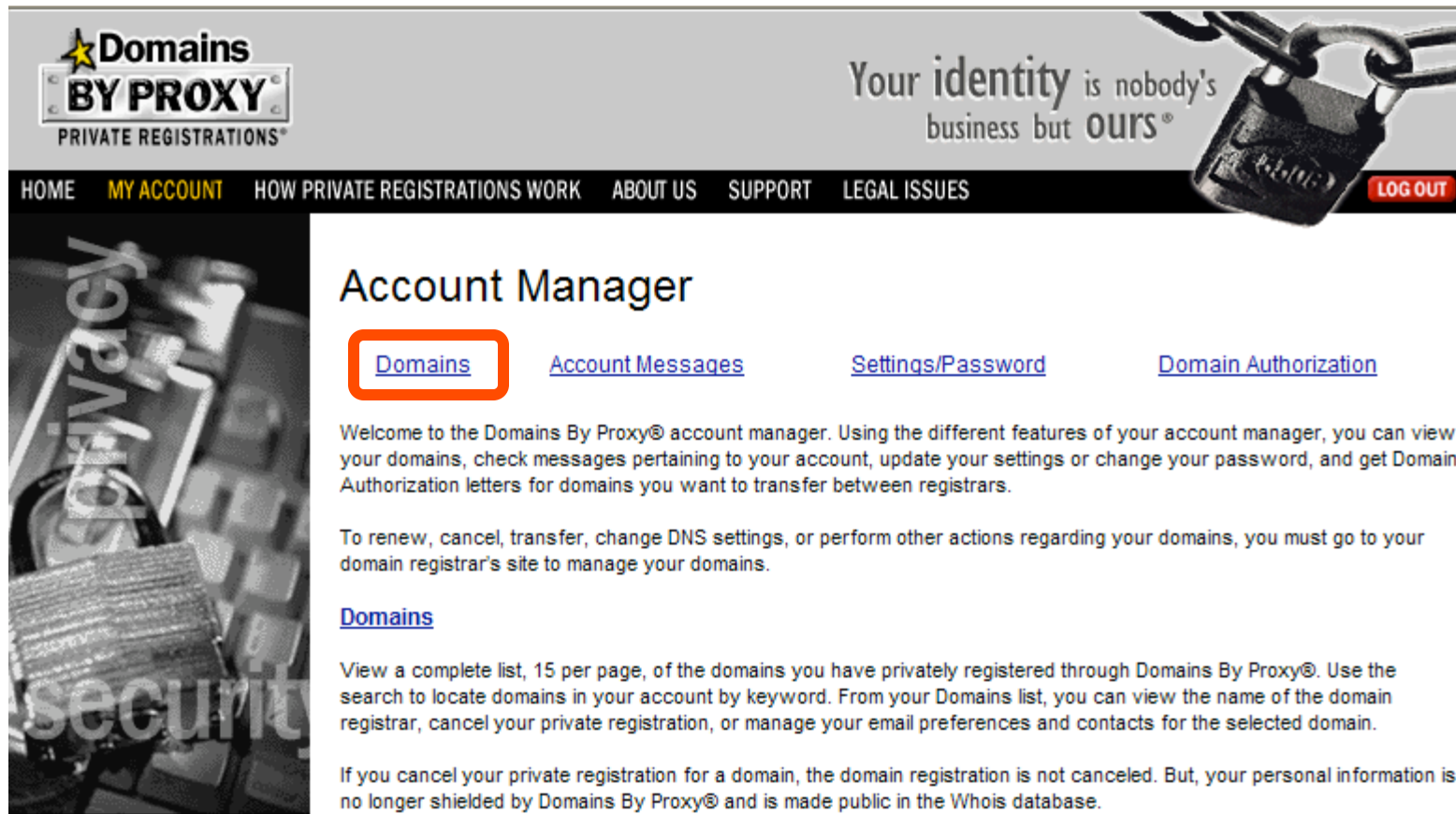
Password: [Forgot your password?](#)

Log On

If you are in law enforcement, [click here](#)
For our subpoena policies, [click here](#)

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U.S. Pat. No. 7,130,878

Step 10: Click Domains.



The screenshot shows the Domains By Proxy account manager interface. At the top left is the logo for Domains BY PROXY PRIVATE REGISTRATIONS. To the right is a banner with the text "Your identity is nobody's business but OURS" and an image of a padlock. Below the banner is a navigation bar with links for HOME, MY ACCOUNT, HOW PRIVATE REGISTRATIONS WORK, ABOUT US, SUPPORT, LEGAL ISSUES, and a LOG OUT button. The main content area is titled "Account Manager" and features four navigation links: Domains (highlighted with an orange border), Account Messages, Settings/Password, and Domain Authorization. Below these links is a welcome message and a paragraph explaining that users must go to their domain registrar's site to manage domains. A "Domains" link is provided, followed by a paragraph explaining that users can view a list of domains and manage their private registration. A final paragraph states that canceling private registration does not cancel the domain registration and that personal information is made public in the Whois database.

Domains BY PROXY
PRIVATE REGISTRATIONS

Your identity is nobody's business but OURS®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Account Manager

[Domains](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

Welcome to the Domains By Proxy® account manager. Using the different features of your account manager, you can view your domains, check messages pertaining to your account, update your settings or change your password, and get Domain Authorization letters for domains you want to transfer between registrars.

To renew, cancel, transfer, change DNS settings, or perform other actions regarding your domains, you must go to your domain registrar's site to manage your domains.

[Domains](#)

View a complete list, 15 per page, of the domains you have privately registered through Domains By Proxy®. Use the search to locate domains in your account by keyword. From your Domains list, you can view the name of the domain registrar, cancel your private registration, or manage your email preferences and contacts for the selected domain.

If you cancel your private registration for a domain, the domain registration is not canceled. But, your personal information is no longer shielded by Domains By Proxy® and is made public in the Whois database.

Step 11: Click the domain name that you want to transfer. Click continue.

The screenshot shows the Domains By Proxy website interface. At the top left is the logo with a star and the text "Domains BY PROXY PRIVATE REGISTRATIONS". To the right is a banner with the text "Your identity is nobody's business but OURS" and an image of a padlock. Below the banner is a navigation bar with links: HOME, MY ACCOUNT, HOW PRIVATE REGISTRATIONS WORK, ABOUT US, SUPPORT, LEGAL ISSUES, and a LOG OUT button. The main content area is titled "Domains" and includes links for Account Manager, Account Messages, Settings/Password, and Domain Authorization. A paragraph explains that the list shows privately registered domain names and provides instructions on how to update contact information or cancel a registration. A note states that only actively registered domains will appear. Below the text is a search bar with "Search For" and "Go" and "Reset" buttons, and a "Rows per page" dropdown set to 15. A table lists the domains, with "MICHAELGOLDSTEINSMILES.COM" highlighted in an orange box. The table has columns for "Domain", "Registered Through", and "Cancel Your Private Registration". The "MICHAELGOLDSTEINSMILES.COM" row shows it is registered through "NameCat.com" and has a checked checkbox for cancellation. A "Continue" button is at the bottom right.

Domains

[Account Manager](#) [Account Messages](#) [Settings/Password](#) [Domain Authorization](#)

Below is a list of all your privately registered domain names. To update the domain's non-public registrant, technical, administrative or billing contacts, or to select a particular email preference for a particular domain, click on the domain name. To Cancel Domains By Proxy® for a privately registered domain name, select the check box and click Continue.

NOTE: Only actively registered domain names will appear on this list. If you have purchased a private registration for a domain name and it does not appear on this list, please contact your domain registrar to determine the status of that domain name.

Search For Go Reset Rows per page: 15

Domain	Registered Through	Cancel Your Private Registration
MICHAELGOLDSTEINSMILES.COM	NameCat.com	<input checked="" type="checkbox"/>

Continue

Step 12: In the **Modify Email Preferences** section, select either **Forward all email** or **Filter for Spam and then forward remaining email**. Select **Forward all email** if transfer request messages are treated as spam; normally they are allowed by the spam filters.

All messages that you elect to "forward" or "filter for Spam and then forward" will be sent to the email address specified in [My Settings](#). To view/edit this email address go to [My Settings](#) and look for the Customer Information toolbar.

Use my default account setting

Forward all email

Filter for Spam and then forward remaining email

Do not forward any email

Modify Non-Public Contacts Update ALL of my domains with the contact information below

Registrant	Technical	Administrative	Billing
*First Name	Bob	*Last Name	Smith
*Email	mail@registrarresearcht	Company	Smith Inc.
*Address1	111 Avenue Rd.	Address2	
*City	Toronto	State	Ontario
Zip	M1M0M0	*Country	Canada
*Phone	+1.4165551212	Fax	

Check here to apply changes across ALL of the non-public contact screens for this domain

* Required field.

Save

Reset

Step 13: Click **My Settings** to verify your email address used for forwarding.

All messages that you elect to "forward" or "filter for Spam and then forward" will be sent to the email address specified in [My Settings](#). To view/edit this email address go to [My Settings](#) and look for the Customer Information toolbar.

- Use my default account setting
- Forward all email
- Filter for Spam and then forward remaining email
- Do not forward any email

Update ALL of my domains with the contact information below

Modify Non-Public Contacts			
Registrant	Technical	Administrative	Billing
*First Name	<input type="text" value="Bob"/>	*Last Name	<input type="text" value="Smith"/>
*Email	<input type="text" value="mail@registrarresearch"/>	Company	<input type="text" value="Smith Inc."/>
*Address1	<input type="text" value="111 Avenue Rd."/>	Address2	<input type="text"/>
*City	<input type="text" value="Toronto"/>	State	<input type="text" value="Ontario"/>
Zip	<input type="text" value="M1M0M0"/>	*Country	<input type="text" value="Canada"/>

Step 14: Update the email address (if required), then click **Save**.

All messages that you elect to "forward" or "filter for Spam and then forward" will be sent to the email address specified in [My Settings](#). To view/edit this email address go to [My Settings](#) and look for the Customer Information toolbar.

Use my default account setting

Forward all email

Filter for Spam and then forward remaining email

Do not forward any email

Modify Non-Public Contacts Update ALL of my domains with the contact information below

Registrant	Technical	Administrative	Billing
*First Name	Bob	*Last Name	Smith
*Email	mail@registrarresearchf	Company	Smith Inc.
*Address1	111 Avenue Rd.	Address2	
*City	Toronto	State	Ontario
Zip	M1M0M0	*Country	Canada
*Phone	+1.4165551212	Fax	

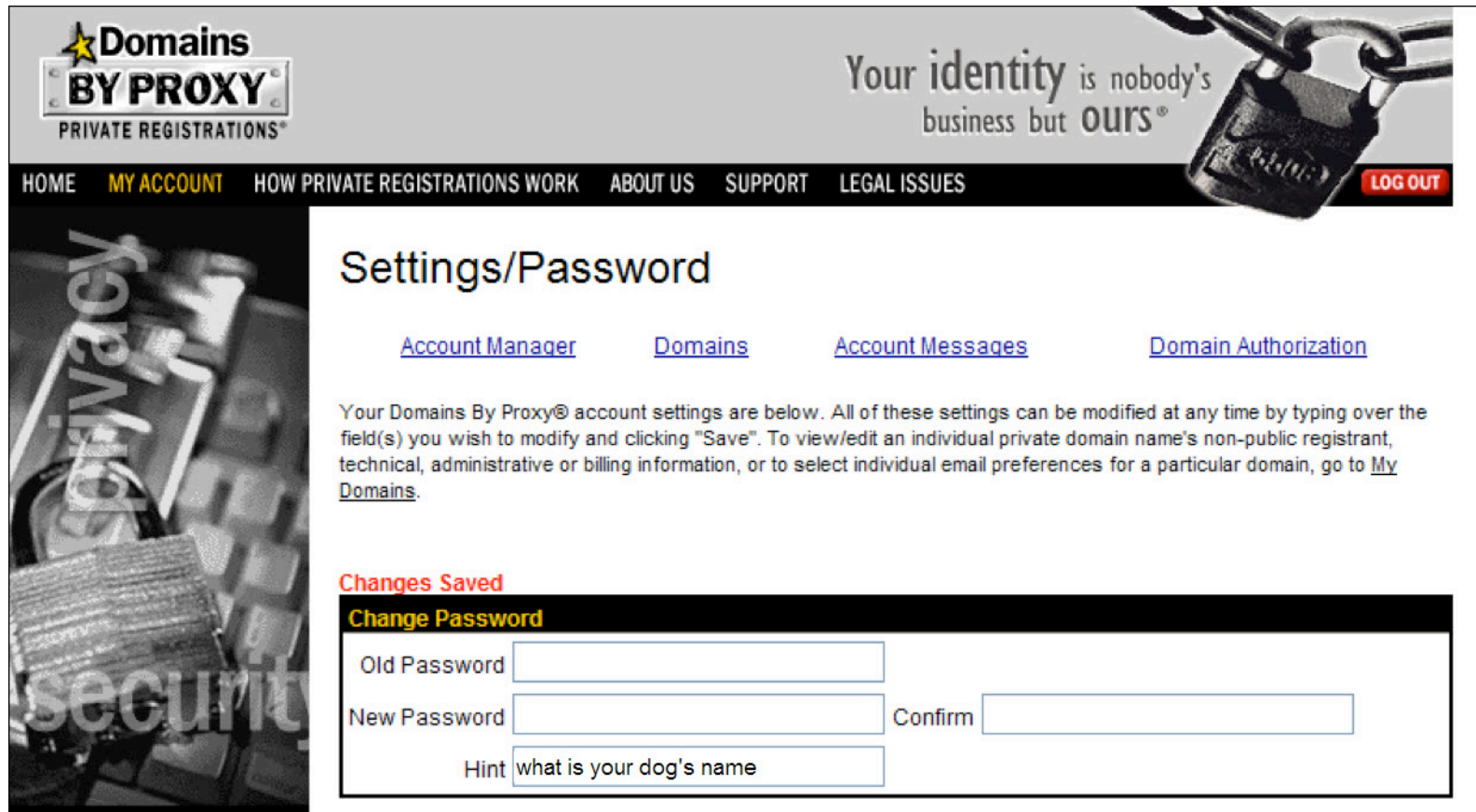
Check here to apply changes across ALL of the non-public contact screens for this domain

* Required field.

Save

Reset

Step 15: A **Changes Saved** message will appear. Log out of **Domains By Proxy** to return to your NameCat Domain Manager page.



Domains BY PROXY
PRIVATE REGISTRATIONS®

Your identity is nobody's business but **OURS**®

HOME MY ACCOUNT HOW PRIVATE REGISTRATIONS WORK ABOUT US SUPPORT LEGAL ISSUES LOG OUT

Settings/Password

[Account Manager](#) [Domains](#) [Account Messages](#) [Domain Authorization](#)

Your Domains By Proxy® account settings are below. All of these settings can be modified at any time by typing over the field(s) you wish to modify and clicking "Save". To view/edit an individual private domain name's non-public registrant, technical, administrative or billing information, or to select individual email preferences for a particular domain, go to [My Domains](#).

Changes Saved

Change Password

Old Password

New Password Confirm

Hint

Step 16: In the Namecat Domain Manager page, click **Contact**.

The screenshot shows the Namecat Domain Manager interface for the domain BOBSMITHSMILES1.COM. The top navigation bar includes links for Domains, Buy/Sell, Tools, and Help. The domain name is entered in the search bar, and the 'Contact' button is highlighted with a red square. The main content area is divided into several sections:

- Domain Information:** Registered: 3/30/2010, Locked: Locked, Expires On: 3/30/2011, Auto Renew: On, Status: Active, Authorization Code, Forwarding: Off.
- Domain Enhancements:** Privacy: Off, Domain Ownership Protection: Off, Certified Domain: No certification, Domain Appraisals: No appraisals, Business Registration: Off.
- Related Products:** Hosting: Not hosted here, Email Accounts: No email accounts, Domain Starter Page: No starter page, Domain Bundle: Options available.
- Nameservers:** NS25.DOMAINCONTROL.COM, NS26.DOMAINCONTROL.COM.
- Total DNS:** ARecord @ 68.178.232.99, CNAME www @, CNAME mobilemail mobilemail-v01.prod.mesa1.secureserver.net, CNAME pda mobilemail-v01.prod.mesa1.secureserver.net, MX @ smtp.secureserver.net, MX @ mailstore1.secureserver.net.
- TLD Specific:** Not Applicable.

Step 17: Click **Administrator** and verify your associated email address. Click **OK**.

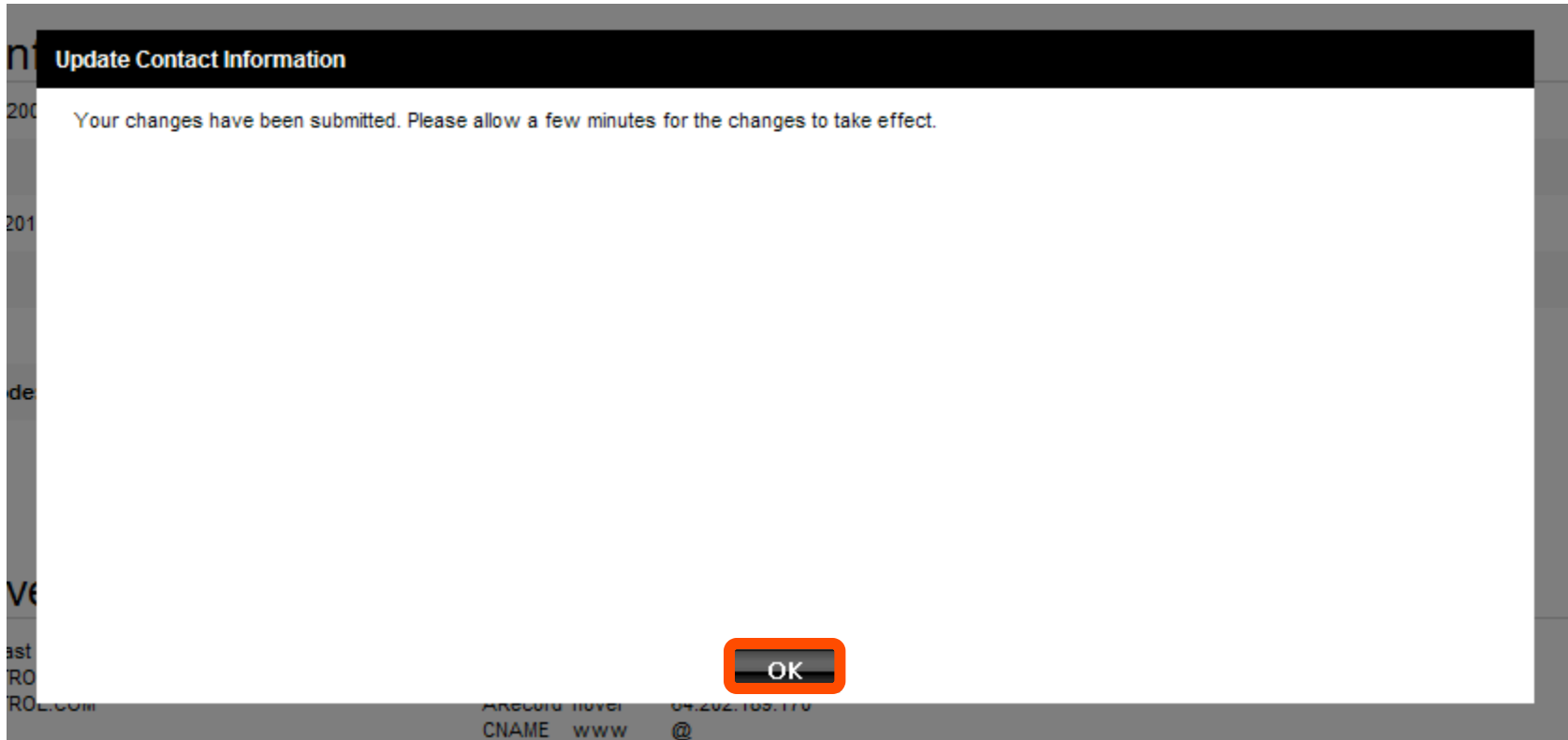
Update Contact Information

Registrant Administrator Technical Billing Copy to all contact types * Required

Organization: <input type="text"/>	First name: * <input type="text" value="Bob"/>	Last name: * <input type="text" value="Smith"/>
Address 1: * <input type="text" value="111 Avenue Rd."/>	Address 2: <input type="text"/>	Country: * <input type="text" value="Canada"/>
City: * <input type="text" value="Toronto"/>	Province: * <input type="text" value="Ontario"/>	Postal code: * <input type="text" value="M1M0M0"/>
Phone number: * <input type="text" value="+1 (416) 555-1212"/>	Fax number: <input type="text" value="+1"/>	Email address: * <input type="text" value="bobsmith1s@smith.net"/>

[Cancel](#)

Step 18: A second confirmation screen will appear. Click **OK**.



Step 19: An authorization code is required to approve the domain transfer. Click **Send by Email** next to **Authorization Code**.

The screenshot shows a domain management interface for the domain BOBSMITHSMILES1.COM. The interface is divided into three main sections: Domain Information, Domain Enhancements, and Related Products. The 'Authorization Code' field is highlighted with a red box, and the 'Send by Email' button next to it is also highlighted with a red box.

Domain Information

- Registered: 3/30/2010
- Locked: Locked [Manage](#)
- Expires On: 3/30/2011 [Renew Now](#)
- Auto Renew: On [Manage](#)
- Status: Active [Refresh Page](#)
- Authorization Code: [Send by Email](#)
- Forwarding: Off [Manage](#)

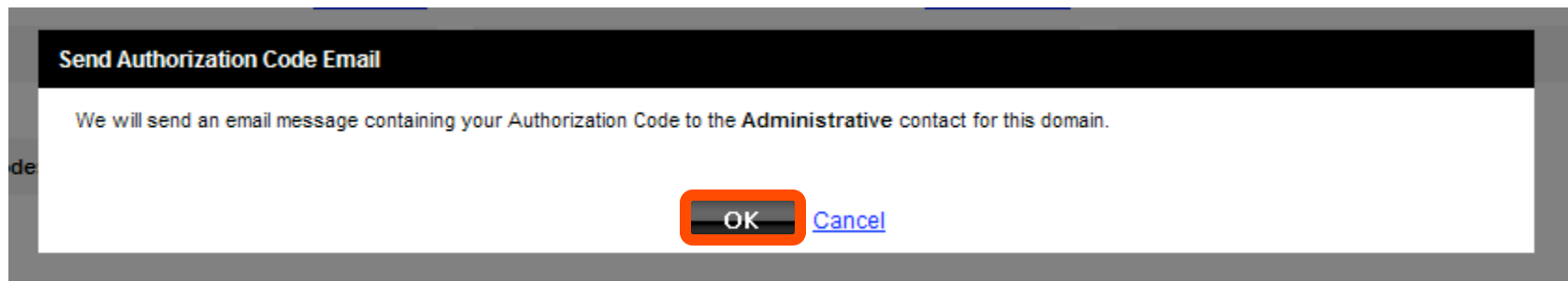
Domain Enhancements

- Privacy: Off [Learn More/Add](#)
- Domain Ownership Protection: Off [Learn More/Add](#)
- Certified Domain: No certification. [Learn More/Add](#)
- Domain Appraisals: No appraisals. [Learn More/Add](#)
- Business Registration: Off [Learn More/Add](#)

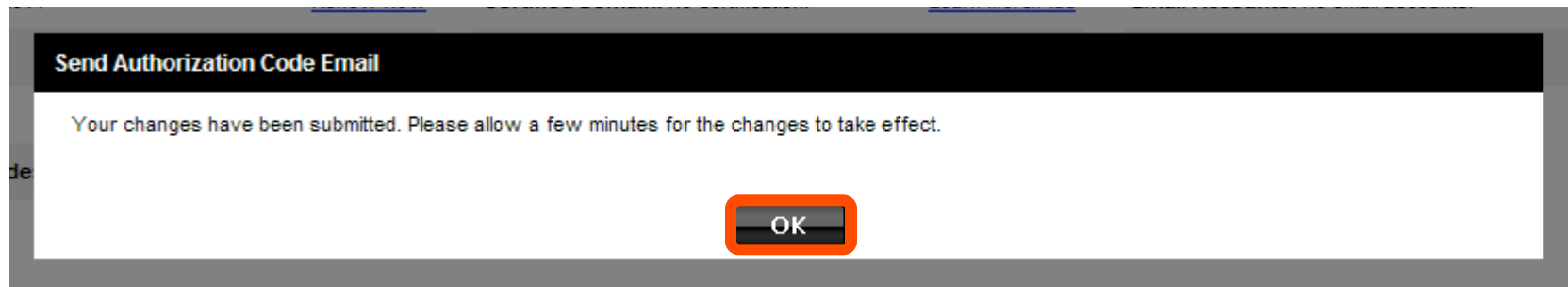
Related Products

- Hosting: Not hosted here. [Learn More/Add](#)
- Email Accounts: No email accounts. [Manage](#)
- Domain Starter Page: No starter page. [Manage](#)
- Domain Bundle: Options available [Learn More/Add](#)

Step 20: Click OK.



Step 21: A second confirmation screen will appear. Click **OK** again.



Step 22: Check your email for the message with your authorization code

The authorization information you requested is as follows:

Domain Name: BOBSMITHSMILES1.COM

Authorization Info: A2 "44

You are ready to transfer your domain.